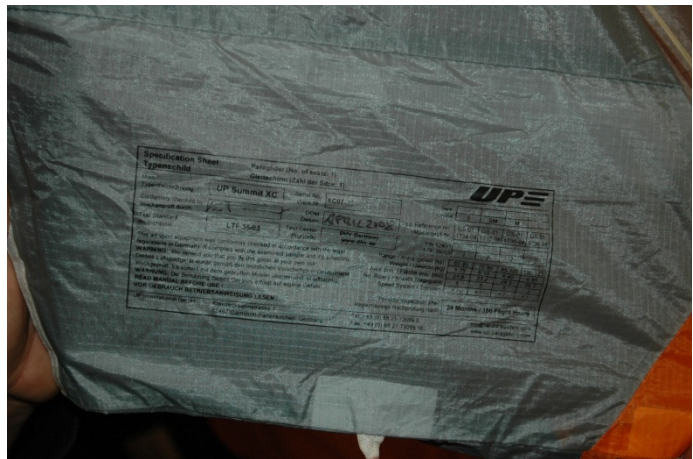


Dear UP Pilots

It has come to our attention that some customers are encountering difficulties locating the serial number on their gliders. The serial number is crucial for the line-set-exchange campaign we are running, as it is the only way we can know for sure when we have reached all affected pilots. For your convenience we prepared a brief picture tutorial to help you locate the number on your wing:

The number can be found at the following locations on your glider:

1. In the glider specification box on the wingtip (Bottom of wing, facing right)



2. First rib in the center of the wing



3. First open cell from wingtip left&right (on the leading edge)



We hope that at least one of these, or a combination of all of them, will let you identify your wing with certainty,

Best regards  
UP International GmbH